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Update regarding outcome of procurement exercise for Hightown Village Surgery, Hightown.

As you will know, general practice medical services at Hightown Village Surgery are currently provided by an interim provider and this contract is due to end on 31 March 2018.

We recently carried out and completed a robust procurement process to find a new provider, but although this was initially successful, the provider has since decided to withdraw their bid. We did not receive any other bids for this contract despite a national advert.

What does this mean for patients?

We regret to inform you that this means we have no other option other than to close the surgery and transfer patients to another GP practice.

We know this news will be concerning for you and we would like you to know that we have done everything in our power to keep the practice open, but there are no further options available to us.

Hightown Village Surgery will close at the end of the day on Friday 8 June 2018. We anticipate that all patients will already be registered with a new GP by this time.

A dedicated helpline has been established should patients and members of the public wish to discuss this further, freephone: 0800 044 8169.

Next steps

Our main priority now is to ensure patients have continued access to high quality GP services. We will begin making arrangements to transfer your care to the GP practice closest to where you live and will write to you again very soon with details of your new practice.

If, at that time, you do not wish to transfer to your allocated practice, you may choose to register with a different GP practice and we will provide details of how to do this.

Please be assured that we will ensure this transfer happens as quickly and smoothly as possible to ensure you have continuity of care. We hope the enclosed information sheet will answer any questions you may have about the practice closure.

Find out more: [click here to view frequently asked questions.](#) [add link]

Contact us

NHS England (Cheshire and Merseyside) and NHS South Sefton, Southport and Formby Clinical Commissioning Groups (CCGs) are committed to involve local people in the work we do.

A dedicated helpline has been established should patients and members of the public wish to discuss this further, freephone: 0800 044 8169 or email Hightownpractice@H2A.Global.

Alternatively, please contact NHS England 0300 311 22 33 or email us at england.contactus@nhs.net.

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